



Press Release

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IT'S ALL IN THE NAME OF QUALITY

Award winning, Northern based building contractor, Richardson Projects celebrated their recent ISO 9001 certification after almost 8 months of rigorous assessment in meeting designated criteria specified by the BSI, the official national standards body in the UK. The celebrations followed a formal presentation outside their Rochdale Head Office on 8th February 2007 as Chris Wild from the BSI presented the certificate to Managing Director Alan Richardson and Debbie Timmins our Senior Administrator.

This quality-based award provides certification that our centralised management system, including system of best practice, provide uniform standards which all staff and operatives work towards to ensure our customer expectations are managed effectively. The continuity provided by our system of best practice ensures a more streamlined approach in helping to achieve a sustainable competitive advantage in an uncertain marketplace.

Richardson Projects took the initiative to obtain this certification due to increasing demands led by clients and other opinion leaders who are seeing ISO9001 as an industry related norm.

Our designated BSI client manager meticulously audited our operational procedures and company documentation before making a recommendation for ISO 9001 as it was necessary to prove that we were dedicated to a programme of continuous improvement by forming a 'learning' organisation. Identifying performance based measures ensures a proactive approach in avoiding mistakes and taking corrective and preventative action. The certification will be followed up with bi-annual BSI inspections and internal monthly departmental audits.

Managing Director Alan Richardson said: “We are pleased to have achieved this award which confirms to clients and other stakeholders that we are committed to providing high levels of quality throughout the business. My thanks to one and all for making this possible.”

Chris Wild, Key Accounts Manager for the BSI said:

“I would like to congratulate Richardson Projects in achieving their ISO9001 award which is certainly a great achievement and I appreciate that a lot of hard work has gone into making this possible. It is recognised that the company are working together to provide quality services and are showing commitment to continually improving the business.”

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